

Steps to Access Safe Sport E-Learning on



For Self-Registration Users

Step 1 [Create an account via the Self-Registration Page]

Create an account with SportSG-ED via the [Self Registration Link](#).

Ensure that you have **read** the information on the Self-Registration Page as this is just a temporary account for your to access Safe Sport modules.

Use your **FULL NAME** as in NRIC/FIN when you register as the Name will appear in the certificate.

Your **Username / User ID** will be the email used for registration.

Ensure you key in the correct **Organisation Code** given to you by your Sporting Organisation

Your account will only be active for **ONE month** from the time you registered. Do ensure the following:

- Complete your module within this time period
- Once completed, ensure that you **download** your certificate
- Any request for a replacement certificate (if you did not download it), will be charged at \$10.80 (including GST).

SAFE SPORT
COMMISSION SINGAPORE

Self-Registration Page for Safe Sport module(s)

Please read the [Self-Registration Page Information.pdf](#) before creating an account with SportSG-ED.

Note that your account will only be valid for ONE month upon creation.

* Required Field

* First Name:

* Last Name:

* Email Address:

* Age:

Phone:

* Division: Safe Sport Singapore - Temporary Users

Country:

* Organization Code:

* Primary Role:

[Create an account via the Self-Registration Page]

If the system prompts “Email is already in use”; this means that you are already a registered user in SportSG-ED. Please use your SportSync ID to log in.

Don't know your SportSync ID?

Log in <https://www.sportsync.sg/> with your Singpass / ActiveSG Membership and your SportSync ID is indicated on the left of the SportSync Home page (refer to image on the top right of this page)

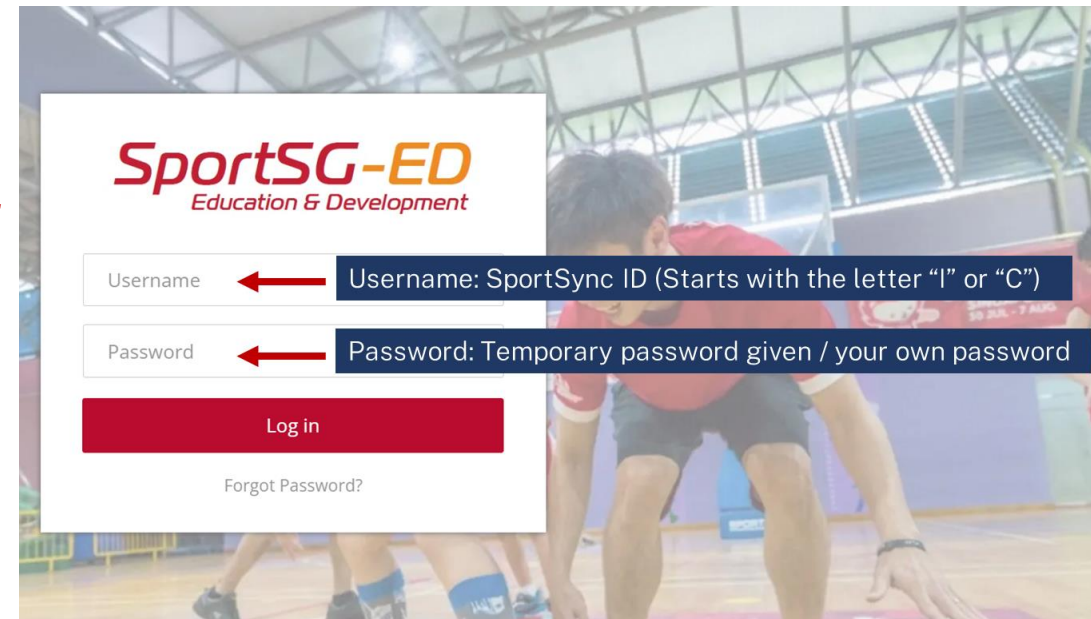
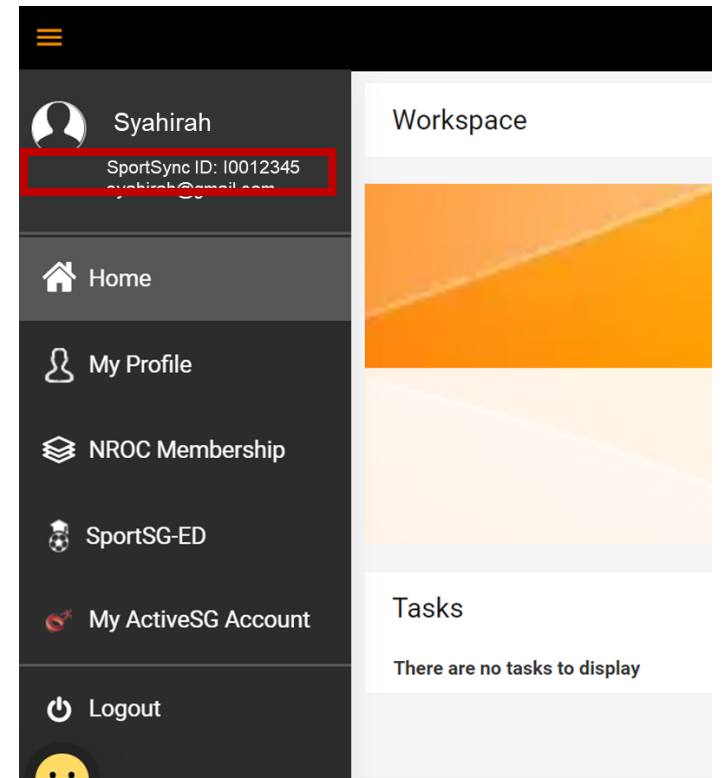
How do I log in with my SportSync ID?

Use this alternative log in by logging into <https://sportsg-ed.csod.com/client/sportsg-ed/default.aspx>

- As you do not have your password, write in directly to the technical helpdesk for assistance- Alight.CSOD.Support@Alight.com with the email subject: **SportSG - Learner – Did not receive email for ‘reset password’**
- Include **SportSync ID** and Name as in **Sportsync account**

Once I have my SportSync ID and Password, how do I log in?

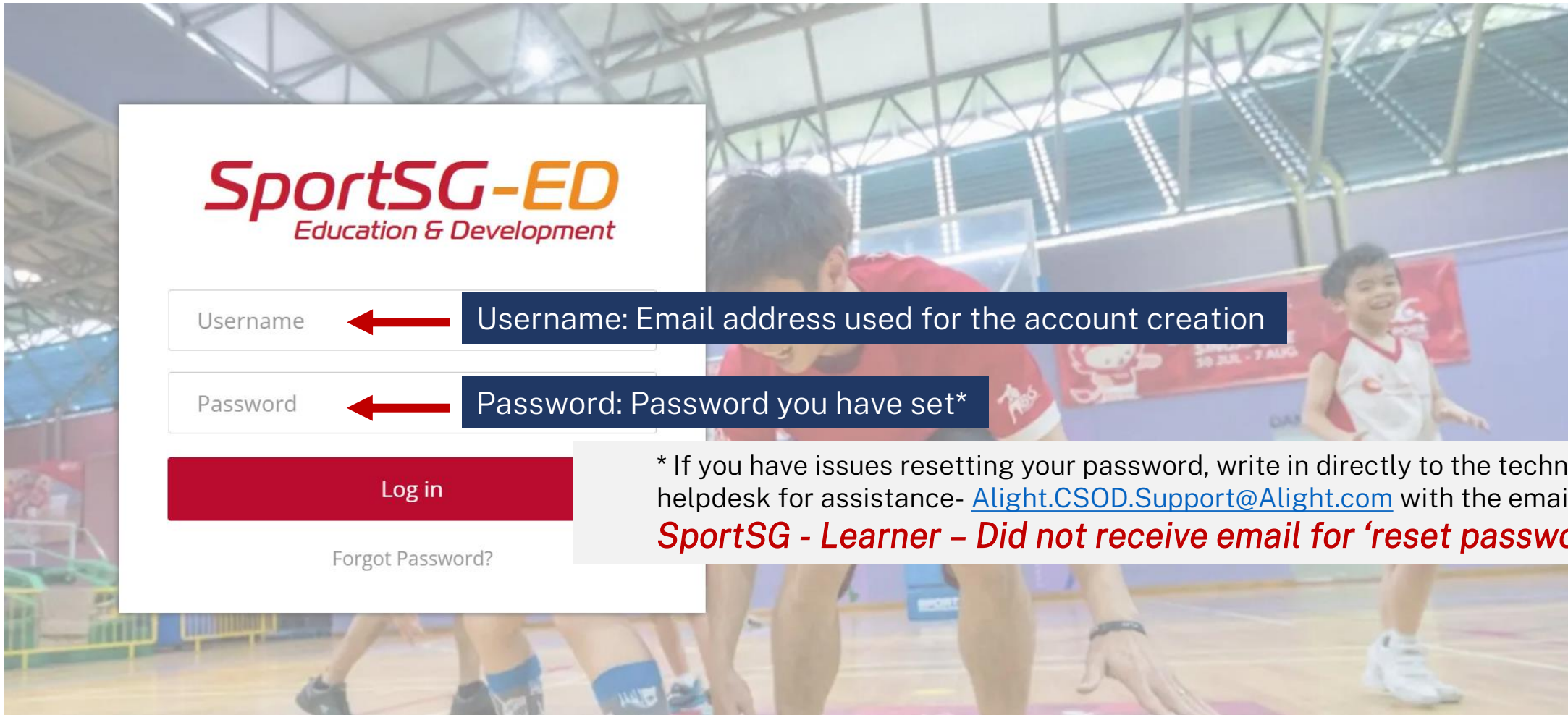
Once you have received your temporary password, log in - <https://sportsg-ed.csod.com/client/sportsg-ed/default.aspx> and change your temporary password within 24 hours. Your Username is your SportSync ID.



[Log in after account creation]

You may pace yourself with the e-learning module and log in again to continue.

Log in link - <https://sportsg-ed.csod.com/client/sportsg-ed/default.aspx>



The image shows a login form for SportSG-ED Education & Development. The form is overlaid on a background image of a basketball court with a coach and a young player. The form includes a logo, two input fields for Username and Password, a Log in button, and a link for 'Forgot Password?'. Red arrows point from explanatory text boxes to the Username and Password fields.

SportSG-ED
Education & Development

Username ← Username: Email address used for the account creation

Password ← Password: Password you have set*

Log in

[Forgot Password?](#)

* If you have issues resetting your password, write in directly to the technical helpdesk for assistance- Alight.CSOD.Support@Alight.com with the email subject: **SportSG - Learner – Did not receive email for ‘reset password’**

Step 2 [Locating the Safe Sport module]

Once you are in SportSG-ED, you should see this screen – which is your Learner Home page.

You can access the module by one of the following ways:

1. Scroll below and locate the modules you are required to complete.
2. If you are unable see it, type the module name* in the search bar.

Primary Role	*Module Name
Athlete	Understanding Safe Sport as an Athlete
Coach	Understanding Safe Sport as a Coach
Parent	Understanding Safe Sport as a Parent
Sport Administrator	Building a Safe Sporting Organisation
Volunteer	Understanding Safe Sport as a Volunteer (Ready in June 2023)

Learner Home Page

The screenshot displays the Learner Home Page with the following elements:

- Search Bar:** Located at the top right, with the placeholder text "Search for learning".
- Profile Section:** Shows a user icon, "0 Completions", and "0 Hours".
- Your topics:** A section indicating "You don't have any topics yet. Add a few to get better recommendations."
- Your language(s):** A dropdown menu.
- Your playlists:** A section with three columns: "Created" (0), "Followers" (0), and "Followed" (0).
- Training record:** A section with three columns: "OVERDUE" (0), "DUE SOON" (0), and "ASSIGNED / NO DUE DATE" (0).
- All done!:** A message with a sun icon stating "All assigned training has been completed. Learn something new or complete what you have started."
- Featured:** A section with a video thumbnail titled "PREVIEW ONLY: Understanding Safe Sport" (3 minutes).
- Suggested:** A section with four video thumbnails:
 - "Understanding Safe Sport as an Athlete" (1 hour, 43 minutes)
 - "Understanding Safe Sport as a Parent" (1 hour, 28 minutes)
 - "CoachSG Conference 2018" (4 hours, 40 minutes)
 - "My 1st Coach - Sport Starts At Home" (5 minutes)

Step 3 [Start the Safe Sport module]

CURRICULUM

Understanding Safe Sport as a Coach

Last updated 02/02/2023 Duration 2 hours, 13 minutes

Details

Safe sport is about creating a positive sporting environment free from all forms of harassment and abuse. Upon completion of this module, you would have the knowledge on the five forms of harassment and abuse and understand your responsibility as a coach in safe sport prevention efforts, that is in creating clear boundaries between yourselves and your athletes. It also includes steps in reporting abuse to ensure a safe sporting environment for all.

Course Requirements

You are required to complete this module, e-assessment (80% passing mark with unlimited attempts) and online evaluation to attain the Safe Sport certification.

An email will be sent to you with the certificate link once your curriculum progress is at 100% (it is mandatory to complete the Summary and Evaluation). You may also retrieve your certificate within this curriculum once completed.

CCE Training Allowance (applicable to NROC coaches only)

To claim your CCE Training Allowance (2 hours from this module is claimable) please proceed to <https://form.gov.sg/60b77e3a0b5ebc0012cac287>. Do note that you are required to upload your Safe Sport certificate in this form. For any enquiries, please email sport_coaching@sport.gov.sg.

Show more

Contents

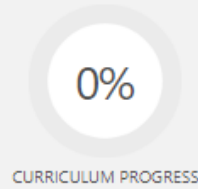
8 training courses



When you have clicked on the module, you should see this page. Click on “Open Curriculum” to start the module.

Step 4 [Complete the online topics]

Please complete all the topics and ensure your curriculum progress is at 100% to attain your certificate.



Understanding Safe Sport as an Athlete

Options ▾

Safe sport is about creating a positive sporting environment free from all forms of harassment and abuse. This module looks into the 5 forms of harassment and abuse and the responsibility of an athlete in safeguarding themselves and in safe sport prevention efforts. It also includes steps in reporting abuse to ensure a safe sporting environment for all.

Course Requirements

You are required to complete this module, e-assessment (80% passing mark with unlimited attempts) and online evaluation to attain the Safe Sport certification. Do complete it **within a month** upon launching the module.

An email will be sent to you with the certificate link once your curriculum progress is at **100%** (it is mandatory to complete the Summary and Evaluation). You may also retrieve your certificate within this curriculum once completed.



Introduction to Understanding Safe Sport as an Athlete

Status : Registered Due : No Due Date Training Hours : 3 min

Launch ▾



Safeguarding in Sport (Athlete)

Status : Pending Prior Training Due : No Due Date Training Hours : 30 min



Safeguarding Myself as an Athlete

Status : Pending Prior Training Due : No Due Date Training Hours : 20 min



Being Empowered as an Athlete

Status : Pending Prior Training Due : No Due Date Training Hours : 10 min



Your Responsibilities as an Athlete

Status : Pending Prior Training Due : No Due Date Training Hours : 15 min



Safe Sport Unified Code

Status : Pending Prior Training Due : No Due Date
The Safe Sport Unified Code was launched on 23 November 2021. It is the cornerstone of the Safe Sport Programme. For more information on the...



Understanding Safe Sport as an Athlete Assessment

Status : Pending Prior Training Due : No Due Date Training Hours : 20 min



Understanding Safe Sport as an Athlete - Summary & Evaluation

Status : Pending Prior Training Due : No Due Date Training Hours : 5 min
Please download the attached learners guide as a reference material and summary of what has been covered in this module. Do also complete the...

Step 5 [Download certificate via the curriculum]

CURRICULUM

Understanding Safe Sport as a Coach

Last updated 02/02/2023 Duration 2 hours, 13 minutes

Details

Safe sport is about creating a positive sporting environment free from all forms of harassment and abuse. Upon completion of this module, you would have the knowledge on the five forms of harassment and abuse and understand your responsibility as a coach in safe sport prevention efforts, that is in creating clear boundaries between yourselves and your athletes. It also includes steps in reporting abuse to ensure a safe sporting environment for all.

Course Requirements

You are required to complete this module, e-assessment (80% passing mark with unlimited attempts) and online evaluation to attain the Safe Sport certification.

An email will be sent to you with the certificate link once your curriculum progress is at 100% (it is mandatory to complete the Summary and Evaluation). You may also retrieve your certificate within this curriculum once completed.

Note: Your account will be deactivated after **ONE** month, please download a copy of your certificate once you have completed it. Any request for a replacement certificate (if you did not download it), will be charged at \$10.80 (including GST).



The screenshot shows a notification card for the course 'Understanding Safe Sport as a Coach'. At the top, there is a header with the word 'CURRICULUM' and the course title. Below this, a green pill-shaped badge says 'Completed'. The main text of the notification reads: 'Training was successfully completed and recorded to [your training record](#).' At the bottom of the card, there is a dark button with the text 'View certificate' and a small downward-pointing chevron icon. A red arrow points from the bottom right of the image towards this button.

Once completed, you should be able to retrieve your certificate when you view the module.

Step 5 [Download certificate via the Learner Home Page]

The screenshot shows the SportSG-ED Learner Home Page. The header includes the logo "SportSG-ED Education & Development" and navigation icons. A personalized greeting "Hello [redacted] What would you like to learn today?" is displayed above a search bar labeled "Search for learning". The user profile section on the left shows a profile picture, a checkmark icon with "1 Completion", an hourglass icon with "13 Hours", and a ribbon icon with "0 Badges". Below this are sections for "Your topics" (with an "Add" button and a message: "You don't have any topics yet. Add a few to get better recommendations."), "Your language(s)" (with a dropdown arrow), and "Your playlists" (with three columns: "0 Created", "0 Followers", and "0 Followed"). The main content area features a video player with a thumbnail of a person tying a shoe, labeled "My Portfolio".

You may also download your certificate by clicking the "Completion" on your Learner Home page.

Step 5 [Download certificate via the Learner Home Page]

The screenshot shows the SportSG-ED learner portal. At the top left is the logo 'SportSG-ED Education & Development'. The top right has a search icon and a menu icon. Below the logo is a navigation bar with a user profile icon, a name field, and tabs for 'Bio', 'My Portfolio', 'Actions', and 'Awards'. The 'My Portfolio' tab is selected. Below the navigation bar is a breadcrumb trail: Home > [Redacted] > My Portfolio: [Redacted]. A sub-header reads 'Use this page to manage your training, including active ones.' Below this is a filter section with three dropdowns: 'Filter by Training Status' (set to 'Completed'), 'Sort by' (set to 'Completion date'), and 'Filter by training type' (set to 'All Types'). To the right is a 'Search by keyword' input field. Below the filters, it says 'Search results (1)'. A single result is shown: 'Understanding Safe Sport as a Coach' with a small icon of books. Below the title, it says 'Completed : 26/10/2022 Status : Completed Training Type : Curriculum'. To the right of the result is a black button with white text that says 'View certificate' and a small downward arrow.



If you are unable to find the module here, locate it on your Learner Home page or search for it. Then, Open Curriculum and ensure you have completed the “Evaluation” that comes after the “Assessment”. Ensure your curriculum progress is at 100%.

If you have achieved 100% in your curriculum progress, you should be able to see the “View Certificate” here. Click to download.