

# Steps to Access Safe Sport E-Learning on

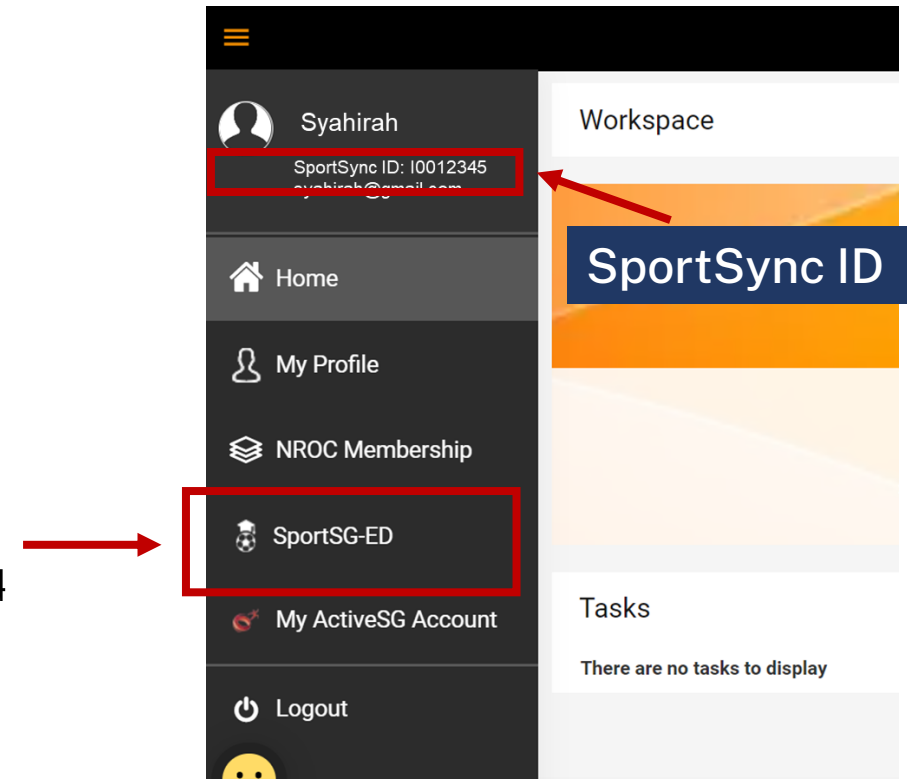


For NROC Coaches

## Step 1 [Temporary Login due to Technical Issues]

Please be informed that SportSG-ED is currently not accessible via SportSync due to technical issues for some of the users. To access SportSG-ED use **option #2**.

- ~~1. [FYI only] Log in via [SportSync](#) > Click 'SportSG-ED' tab on the left menu bar > Click 'Launch' [Standard Log In Method]~~
  - ~~• If you can access the SportSG-ED platform, you should see assigned the e-learning modules on the SportSG-ED homepage. Otherwise, use the search engine with keywords.~~

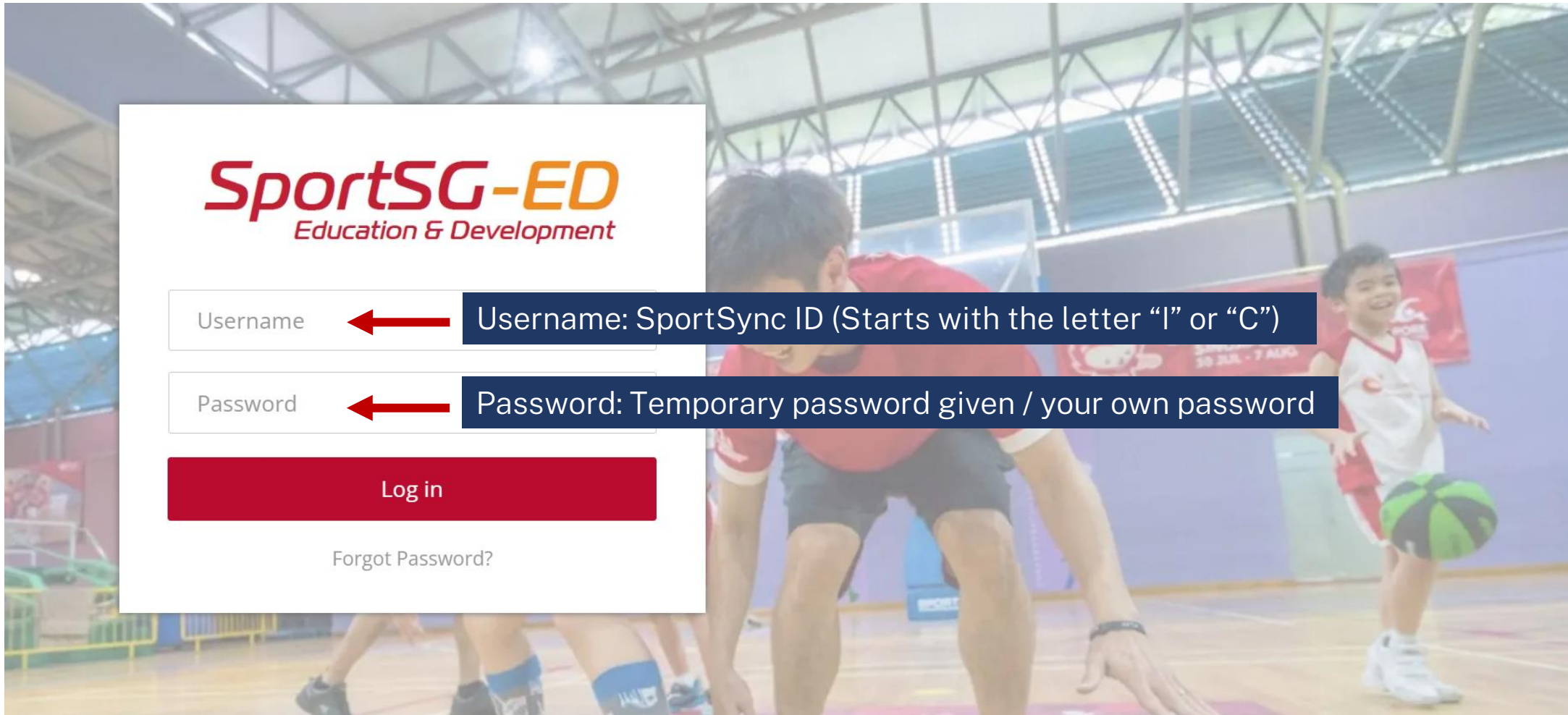


## 2. Use this alternative log in by logging into <https://sportsg-ed.csod.com/client/sportsg-ed/default.aspx>

- As you do not have your password, write in directly to the technical helpdesk for assistance- [Alight.CSOD.Support@Alight.com](mailto:Alight.CSOD.Support@Alight.com) with the email subject: **SportSG - Learner – Did not receive email for 'reset password'**
  - Include Sportsync ID\* and Name as in Sportsync a/c
- \*Log in <https://www.sportsync.sg/> with your Singpass / ActiveSG Membership and your SportSync ID is indicated on the left of the SportSync Home page (refer to image on the top right of this page)

## Step 1 [Temporary Login due to Technical Issues]

Once you have received your temporary password, log in - <https://sportsg-ed.csod.com/client/sportsg-ed/default.aspx> and change your temporary password within 24 hours.

The image shows a login form for SportSG-ED overlaid on a background photo of a man and a child in a gymnasium. The form includes a logo, two input fields for Username and Password, a Log in button, and a link for 'Forgot Password?'. Red arrows point from the input fields to dark blue callout boxes containing instructions. The Username callout says 'Username: SportSync ID (Starts with the letter "I" or "C")'. The Password callout says 'Password: Temporary password given / your own password'.

**SportSG-ED**  
Education & Development

Username ← Username: SportSync ID (Starts with the letter "I" or "C")

Password ← Password: Temporary password given / your own password

Log in

[Forgot Password?](#)

## Step 2 [Locating the Safe Sport module]

### Learner Home Page

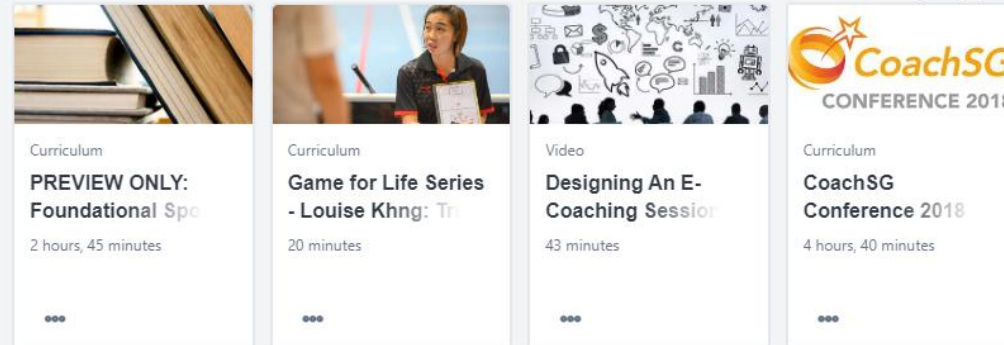
Once you are in SportSG-ED, you should see this screen – which is your Learner Home page.

You can access the module by one of the following ways:

1. Scroll below and locate “Understanding Safe Sport as a Coach” (it should appear under the **Required** section)

2. If you are unable to see it, type “Understanding Safe Sport as a Coach” in the search bar.

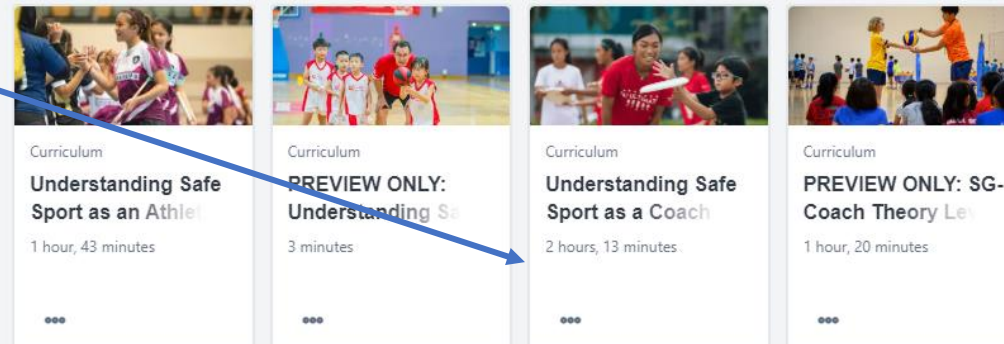
#### Top picks for [redacted]



The 'Top picks' section displays four course cards. Each card includes a thumbnail image, a title, a duration, and a three-dot menu icon. The courses are:

- Curriculum**: PREVIEW ONLY: Foundational Sports... (2 hours, 45 minutes)
- Curriculum**: Game for Life Series - Louise Khng: Tr... (20 minutes)
- Video**: Designing An E-Coaching Session... (43 minutes)
- Curriculum**: CoachSG Conference 2018 (4 hours, 40 minutes)

#### Trending for your position



The 'Trending for your position' section displays four course cards. A blue arrow points from the text in the first instruction to the second card. Each card includes a thumbnail image, a title, a duration, and a three-dot menu icon. The courses are:

- Curriculum**: Understanding Safe Sport as an Athlete... (1 hour, 43 minutes)
- Curriculum**: PREVIEW ONLY: Understanding Sa... (3 minutes)
- Curriculum**: Understanding Safe Sport as a Coach (2 hours, 13 minutes)
- Curriculum**: PREVIEW ONLY: SG-Coach Theory Le... (1 hour, 20 minutes)

#### Inspired by your topics



## Step 3 [Start the Understanding Safe Sport as a Coach module]

### CURRICULUM

## Understanding Safe Sport as a Coach

Last updated 02/02/2023 Duration 2 hours, 13 minutes

### Details

Safe sport is about creating a positive sporting environment free from all forms of harassment and abuse. Upon completion of this module, you would have the knowledge on the five forms of harassment and abuse and understand your responsibility as a coach in safe sport prevention efforts, that is in creating clear boundaries between yourselves and your athletes. It also includes steps in reporting abuse to ensure a safe sporting environment for all.

### Course Requirements

You are required to complete this module, e-assessment (80% passing mark with unlimited attempts) and online evaluation to attain the Safe Sport certification.

An email will be sent to you with the certificate link once your curriculum progress is at 100% (it is mandatory to complete the Summary and Evaluation). You may also retrieve your certificate within this curriculum once completed.

### CCE Training Allowance (applicable to NROC coaches only)

To claim your CCE Training Allowance (2 hours from this module is claimable) please proceed to <https://form.gov.sg/60b77e3a0b5ebc0012cac287>. Do note that you are required to upload your Safe Sport certificate in this form. For any enquiries, please email [sport\\_coaching@sport.gov.sg](mailto:sport_coaching@sport.gov.sg).

Show more

Contents

8 training courses



When you have clicked on the module, you should see this page. Click on “Open Curriculum” to start the module.



## Step 4 [Complete the online topics]

Please complete all the topics and ensure your curriculum progress is at 100% to attain your certificate.



CURRICULUM PROGRESS

### Course Requirements

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#### Introduction to Understanding Safe Sport as a Coach

Status : Registered Due : No Due Date Training Hours : 3 min

Launch



#### Safeguarding in Sport (Coach)

Status : Pending Prior Training Due : No Due Date Training Hours : 30 min



#### Implementing Safeguards as a Coach

Status : Pending Prior Training Due : No Due Date Training Hours : 30 min



#### Your Responsibilities as a Coach

Status : Pending Prior Training Due : No Due Date Training Hours : 20 min



#### An Allegation Against You

Status : Pending Prior Training Due : No Due Date Training Hours : 15 min



#### Safe Sport Unified Code

Status : Pending Prior Training Due : No Due Date

The Safe Sport Unified Code was launched on 23 November 2021. It is the cornerstone of the Safe Sport Programme. For more information on the...



#### Understanding Safe Sport as a Coach Assessment

Status : Pending Prior Training Due : No Due Date Training Hours : 30 min

This topic is the e-assessment. You are required to achieve 80% passing mark (unlimited attempts) to attain the certificate.



#### Understanding Safe Sport as a Coach - Summary & Evaluation

Status : Pending Prior Training Due : No Due Date Training Hours : 5 min

Please download the attached learners' guide as a reference material and summary of what has been covered in this module. Do also complete the...

## Step 4 [Download certificate via the curriculum]

Once completed, you should be able to retrieve your certificate when you view the module.

### CURRICULUM

## Understanding Safe Sport as a Coach

Last updated 02/02/2023 Duration 2 hours, 13 minutes

### Details

Safe sport is about creating a positive sporting environment free from all forms of harassment and abuse. Upon completion of this module, you would have the knowledge on the five forms of harassment and abuse and understand your responsibility as a coach in safe sport prevention efforts, that is in creating clear boundaries between yourselves and your athletes. It also includes steps in reporting abuse to ensure a safe sporting environment for all.

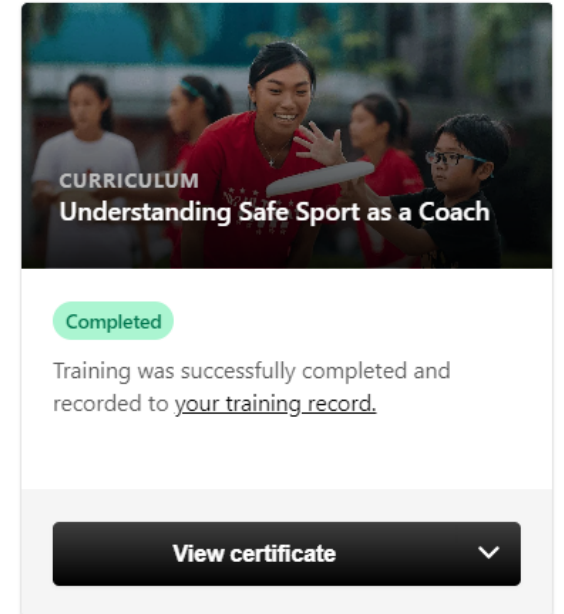
### Course Requirements

You are required to complete this module, e-assessment (80% passing mark with unlimited attempts) and online evaluation to attain the Safe Sport certification.

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### CCE Training Allowance (applicable to NROC coaches only)

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The screenshot shows a curriculum card for 'Understanding Safe Sport as a Coach'. At the top, it says 'CURRICULUM' and the title. Below that, a green 'Completed' badge is visible. The text states: 'Training was successfully completed and recorded to [your training record](#).' At the bottom, there is a black button with the text 'View certificate' and a downward arrow icon.

## Step 4 [Download certificate via the Learner Home Page]

**SportSG-ED**  
Education & Development

Hello [REDACTED] What would you like to learn today?

Search for learning

**1 Completion**  
13 Hours  
0 Badges

Your topics **Add**

You don't have any topics yet. Add a few to get better recommendations.

Your language(s) ▾

Your playlists

**0** Created   **0** Followers   **0** Followed

**My Portfolio**

You may also download your certificate by clicking the “Completion” on your Learner Home page.



## Step 4 [Download certificate via the Learner Home Page]

The screenshot shows the SportSG-ED Learner Home Page. The header includes the logo 'SportSG-ED Education & Development' and navigation icons. The user's profile is visible with a dropdown menu containing 'Bio', 'My Portfolio', 'Actions', and 'Awards'. The 'My Portfolio' page title is displayed, along with a home icon and a search icon. Below the title, there is a message: 'Use this page to manage your training, including active ones.' The main content area features filter controls: 'Filter by Training Status' (Completed), 'Sort by' (Completion date), and 'Filter by training type' (All Types). A search bar is labeled 'Search by keyword'. Below these controls, the search results show one item: 'Understanding Safe Sport as a Coach', completed on 26/10/2022, with a status of 'Completed' and a training type of 'Curriculum'. A 'View certificate' button is visible next to the search result.



If you are unable to find the module here, locate it on your Learner Home page or search for it. Then, Open Curriculum and ensure you have completed the “Evaluation” that comes after the “Assessment”. Ensure your curriculum progress is at 100%.

If you have achieved 100% in your curriculum progress, you should be able to see the “View Certificate” here. Click to download.